

Quick Start Guide

The Prudential Insurance Company of America Pruco Life Insurance Company of New Jersey Pruco Life Insurance Company

All are Prudential companies. http://lifeinsurance.prudential.com

What you'll find in this package

- Life Insurance Claim Form -- Please complete, sign and return this form to start the claim process.
- Alliance Account information -- We also explain this flexible, convenient option for receiving your claim proceeds throughout the package.

Note: On these pages, *I, you,* and *your* refer to the person making the claim. *We, us,* and *our* refer to the Prudential company that issued the policy.

To submit your claim, follow these steps:

1. Decide how to receive your funds

Be sure to select a payment option when you complete the form. Your options include:

- Open an interest-bearing Alliance Account that offers immediate access to your funds together with draft-writing privileges. When your claim is paid by way of the Alliance Account, you can take as much time as you need to consider important financial decisions, while earning interest. Additionally, accessing your funds is as simple as writing a draft to yourself or anyone else. (Certain businesses may have their own policies and procedures for accepting drafts.) The account begins earning interest from the day it is opened. You can leave the funds in your account for as long as you like, access any or all of your funds, and transfer funds to another available settlement option at no cost and at any time. Read more about the Alliance Account on pages 6-7 of the Life Insurance Claim Form for more information.
- · Elect to receive a single lump sum check by mail.
- Select another payment option as described on page 8 of the form. If you would like more information on the payment options available to you, please call 800-496-1035 to request the *Your Options* brochure.

Note: You can also use proceeds to pay the funeral home directly. You must submit a copy of the funeral home assignment with the claim form to do so.

2. Complete the enclosed form

Fill out the enclosed *Life Insurance Claim Form* that begins on the next page. Please follow the instructions and provide all requested information for prompt claim processing.

The claim form, and the information contained within, is not intended as investment advice and is not a recommendation about managing or investing your retirement savings. Neither Prudential Annuities, nor the Prudential entity(ies) set forth on the claim form, are acting as your fiduciary as defined by any applicable laws and regulations. Please consult with your qualified professional about managing or investing your retirement savings.

3. Return the signed claim form and supporting documentation

Please mail pages 1-4 of your claim form, as well as any additional documents that may be required, **including** a death certificate with a raised state seal to:

Regular mail
Prudential
Attention: Life Claims
P.O. Box 70174
Philadelphia, PA 19176

Express mail
Prudential
Attention: Life Claims
2101 Welsh Road
Dresher, PA 19025

What to expect after submitting your form

We're committed to processing your claim as quickly as possible. Once we receive and verify all your information, we're typically able to process a claim within 5-7 business days.



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Life Insurance Claim Form

GETTING STARTED: If you have any questions about completing this form, please refer to the instructions that begin on page 5 or contact us at 800-496-1035.

REMEMBER: Each beneficiary must complete and submit a separate claim form. Only one death certificate with a raised state seal is needed.

It's Prudential's responsibility to contact all named beneficiaries on the policies provided.

Name (First, Middle, Last)	2	
Street Address		Apt/Suite (optional)
City, State, Zip		
Home phone	Mobile phone	Email address
Relationship to deceased	Date of birth (mm/dd/yyyy)	SSN, TIN or EIN
I am the (check one): Beneficiary - Person name	d to receive funds from the policy	See page 5 of the instructions for the information regarding the appropriate TIN or EIN.
Power of Attorney for ben	eficiary (Attach Power of Attorney docu	umentation)
Representative of the insu	ired's estate (Attach a copy of proof of	appointment)
☐ Trustee (Attach a copy of t	he trust agreement) Name of trust	
Check if you are the so the trust is not a testan	le trustee of a (ir)revocable trust, the tru nentary trust and the Alliance Account i	ust can own/withdraw funds from life insurance polices the payment option selected.
Check if any beneficiar information.	ies are considered a "skip person" by th	ne Internal Revenue Code. See instructions for more
Legal guardian for the ber If the beneficiary is a minor	neficiary (Attach a copy of the court or reprovide minor's name and date of birth	der naming you as guardian) h.
First name	MI Last name	Date of birth (mm/dd/yyyyy)
Assignee (Specify amount	you are claiming)	
Other (Please specify)		

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Life Insurance Claim Form

2. About the De Provide information about the	e deceased. If you're not aware of any other names, leave that line blank.
Name (First, Middle, Last)	
In order for us to identify addit name changes)	tional policies, provide any other names by which the deceased may have been known (e.g.,
Date of birth (mm/dd/yyyy)	Date of death (mm/dd/yyyy)
and may include letter prefixe	(s) for which you are making a claim. The policy number(s) will be an 8- or 9-digit number
Policy number(s) Policy number(s)	
Policy number(s)	
Most Prudential policies offer silf you would like detailed inform Representative or customer se challenging time in life and myour eligible death claim beneficially settlement option), where your complete information and eliginterest rate that will be paid or rate, as of the date this form was Account. The higher rate will pilf you would like to select an all	needs, we offer several payment options for you to receive your life insurance death beneficeveral payment and settlement options that you should consider before making any election mation about those options, please see pages 6-8 of this form or contact your Prudential rvice office at 800-496-1035. We also understand that this may be an emotionally aking financial decisions can seem overwhelming. To help make one decision easier for you, its will be paid by the way of the Alliance Account (unless you elect an alternative payment of money will earn interest until you're ready to make decisions about how to use the funds. For billity details about the Alliance Account, read pages 6 and 7 of this form. The minimum in the Alliance Account will be no lower than 0.5% and may be as high as 3.5%. (The current as mailed to you, is 3.00 %.) This rate may differ if you already have an existing open Alliance
For the Alliance Account settle	ment option, described on pages 6 and 7, please leave this line blank.
NOTE: You can also pay the fortion do so. Any remaining proc	uneral home directly. You must attach a copy of the funeral home assignment with this form eeds will be applied based on your selection above.
mplete and return this page. MB 38B N1 Ed. 2/2017	GSO page 2 of 0

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Life Insurance Claim Form

4. How to Receive Your Funds (continued)

Beneficiary Designation (for Alliance Account or other payment option)

Please complete the following if you selected a payment option other than the single lump sum check above. Any amount that remains payable upon your death will be paid to those below. If you do not designate any beneficiaries, or if all beneficiaries predecease you, any balance will be paid to your estate. NOTE: If the Alliance Account was selected as the payment option and will be owned by a Trust, a beneficiary cannot be named for the account. Successor Trustees must be named in the Trust Agreement.

Trust Agreement.				
Choose One:				
■ Pay my estate				
Pay beneficiary(ies) (Provide ber	neficiary information below)			
Primary Beneficiary				
Name (First, MI, Last)	Date of birth	SSN, TIN or EIN		
Address				
Relationship to you	Telephone	Email address		
Beneficiary 2				
☐ Primary (%) ☐ Conti	ngent (Contingent beneficiary will be paid	d if no primary beneficiary survives the insured.)		
Name (First, MI, Last)	Date of birth	SSN, TIN or EIN		
Address				
Relationship to you	Telephone	Email address		
Complete this section if you would li required by law. Other alternatives a	ke taxes withheld. If you do not make any nd settlement options may require other	qualified plan distributions) y elections, we will not withhold taxes unless tax forms. If needed, these will be sent to you.		
	om the taxable portion of the payment.	For additional information, see the Tax		
■ Withhold state income taxes from	n the taxable portion of the payment.	Withholding Election Information section in the Instructions and Disclosures on page 5.		
Complete and return this page. COMB 38B N1 Ed. 2/2017	GS0	page 3 of 9		

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Life Insurance Claim Form

6. Tax Certification

Please complete any applicable portions of (a) or (b) below. Make sure you have included your SSN/TIN in Section 1.

- (a) Under penalties of perjury, I certify that:
 - I am a U.S. person (including resident alien);
 - The Social Security/Tax Identification Number provided in "Section 1: About You" on this form is my correct SSN/TIN;
 - I am not subject to FATCA reporting; and
 - I am not subject to backup withholding due to failure to report interest or dividend income (see "Backup Withholding" in the Tax Certification section).

If you are subject to FATCA reporting or if you have been notified by the Internal Revenue Service that you are subject to backup withholding due to failure to report interest or dividend income, check the applicable box below:

| I am subject to FATCA reporting
| I am subject to backup withholding due to failure to report interest or dividend income

(b) I am not a U.S. person (including resident alien). I am a citizen of ______.

Attach the applicable IRS Form W-8 (BEN, BEN-E, ECI, EXP, IMY).

7. Authorization to Release Information

I authorize Prudential or its authorized representatives to disclose policy and benefits information, including but not limited to the claim status and the amount of insurance benefit proceeds, in its explanation of benefits to beneficiaries, funeral home representatives, and assignees of the insurance benefits or in response to inquires from these individuals. For the purpose of processing and payment of claims in an efficient and prompt manner, I authorize Prudential to consolidate and disclose completed claim forms and documents to appropriate associates for each and every one of Prudential Financial, Inc.'s affiliates or business units for which a claim for payment or distribution is made.

8. Signature

I have read and agree to sections 1 through 7 and the Claim Fraud Warnings included in this form on page 9. By signing this form, I certify that information that I have provided is true and complete. I understand that there may be tax implications as a result of this request.

FLORIDA RESIDENTS - Any person who knowingly and with intent to injure, defraud, or deceive any insurer files a statement of claim or an application containing any false, incomplete or misleading information is guilty of a felony of the third degree.

NEW YORK RESIDENTS - Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information, or conceals for purpose of misleading information concerning any fact material there to, commits a fraudulent insurance act, which is a crime and shall also be subject to civil penalty not to exceed five thousand dollars and the stated value of the claim for each such violation.

The Internal Revenue Service does not require your consent to any provision in this document other than the certifications required to avoid backup withholding.

	required to avoid backup withinstaling.						
K							
Beneficiary's or Claimant's signature		Date (mm/dd/yyyy)		d/yyyy)			
	To be completed by Prud	lential Representative		Check here t	o select Field Office Delivery		
	Representative's Name	Telephone Number	Contact Number	9	Field Office Code		
	Address to deliver proceeds	(only needed if private or detact	ched office)				
	omplete and return this page.	GSO			page 4 of 9		

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